

## **Regulations And Waiver**

**We are very strict about vaccination records. EVERY dog that comes into our facility for ANY service MUST be current on vaccinations. This policy is designed to keep your dog and all the dogs safe and healthy.** Accordingly, the Dog House of Delco require written proof of compliance with this requirement from your Veterinarian. The required vaccinations includes: Rabies, DHLPP (Distemper) Parvo and Bordetella (Canine Cough). Each dog will also be inspected for "fleas" will not be admitted to any of the daycare services. The Dog House of Delco offers, for an additional cost, an "all-natural" flea & tick shampoo in our wash area that can eliminate any concerns about fleas.

Each dog must also pass our in-house "Meet and Greet" to be admitted to daycare. All of these policies are to insure the safety and health of the participating dogs as well as our employees. *"Intact" (not spayed or neutered) dogs are not permitted to participate in daycare/playtime. They are limited to individual play. All dogs age 6 months and older are required to be spayed or neutered and proof of such must be provided along with the vaccination records referenced above.*

### Bite/Health Policy for Daycare, Boarding, Training, and Grooming

This written policy applies to all dogs participating in our grooming services, doggie daycare program, training classes, overnight boarding services, or dog wash. This policy is designed to create a safe and harmonious environment for all participating dogs as well as to ensure the safety of all attendants at The Dog House of Delco. Procedure:

1. If a dog inappropriately bites another dog, an attendant, or any employee at The Dog House of Delco, in a dominant or aggressive manner resulting in any type of injury, the attendant, along with management maintains the right to cancel the dog from the grooming appointment, daycare program, overnight boarding or any related service in The Dog House of Delco's sole discretion. In such case, every effort will be made to separate the aggressive dog into our time-out corner to assess the severity of the situation. The owner of the offending dog will be notified, and in the case of dog on dog bite, the owner of the dog that was bitten will also be notified. If the offending dog is canceled from any service as a result of this behavior, the owner will NOT be entitled to a refund for said service. If the owner's dog cause any other dog, staff member or guest to seek medical attention, the costs of any treatment will be billed to the dog owner.
2. There are inherent risks involved when dogs interact with each other in a social play group setting. The owner accepts these risks and agrees to hold The Dog House of Delco harmless from liability for damages resulting from there inherent risks, which include, but are not limited to
  - Infectious disease
  - Minor trauma such as strains, sprains, and bruises
  - Cuts and abrasions
  - Bite wounds
3. The Doghouse of Delco will provide a safe, clean environment for all paid services. However, The Dog House of Delco's liability for any losses shall not exceed the actual amount paid for the dog or \$500.00, whichever is less.
4. Should your dog require veterinarian care while under the supervision of The Dog House of Delco, the owner is solely responsible for the cost of said veterinary care. The determination of whether a dog requires veterinary care is at the sole discretion of The Dog House of Delco and its staff.
5. All dogs must arrive on a leash and with a collar. If a dog arrives with a choke collar or any similar type of collar they will not be allowed to stay unless the owner can produce one or purchase one from The Dog House of Delco.

6. The owner understands that pictures may be taken of their dog for social media and advertising purposes and these pictures may be used at the Dog House of Delco's sole discretion and without further consent of the owner. The owner consents to such use and agree that they will not receive compensation or royalties as a result of The Dog House of Delco using said photos of their dog.
7. The owner agrees to abide by all The Dog House of Delco policies regarding operating hours, holidays and cancellation policies.
8. If your dog has ever bitten another dog or person, or shown any aggression in any manner please provide the incident(s) below

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9. The Owner hereby certifies to the accuracy of all information provided to The Dog House of Delco concerning the dog. The Owner specifically represents that the dog has not been exposed to rabies or distemper and has not been ill with any communicable condition with a 30-day period prior to the receipt of services and that the dog is in good health and is current on required vaccinations consistent with the aforementioned records policy.
10. This agreement contains the entire agreement between parties. All terms and conditions of this agreement shall be binding on the representatives and assigns of the Owner and The Dog House of Delco. This contract shall remain in effect for subsequent transactions and the entire timeframe the Owner utilizes The Dog House of Delco's services.

**WAIVER, ASSUMPTION OF RISK AND AGREEMENT TO INDEMNIFY AND HOLD HARMELSS**

I understand that attendance in daycare, boarding, and related services is not without risk to my dog. I hereby waive and release The Dog House of Delco any employee, trainer, or independent contractor, from any liability of any nature, for any injury or damage which my dog may suffer, including specifically, but not limited to, any injury or damage resulting from the action of any dog or use of, or presence upon premises of equipment; and I expressly assume the risk of any such damage or injury while my dog is on the grounds or the surrounding area of the daycare facility thereto, or trained off-site as necessary.

In consideration of and as inducement to the acceptance of my participation in this program, I hereby agree to indemnify and hold harmless The Dog House of Delco, their employees, agents, owners, and independent contractor, from any and all injury or damage claims. I also certify that all the information I provided on the Registration Form is accurate.

Owner Printed Name: \_\_\_\_\_

Owner Printed Name: \_\_\_\_\_

OWNER SIGNATURE \_\_\_\_\_

DATE: \_\_\_\_\_

OWNER SIGNATURE \_\_\_\_\_

DATE: \_\_\_\_\_